

GENERAL TERMS AND CONDITIONS

Insurance: national shipments are covered by carrier's liability insurance as of D.L. 286 of 21/11/05, while international shipments are subject to the provisions included in the CMR Convention. We do not provide any other type of insurance coverage if not formally required by the Sender. Such request shall be formulated at least 3 days prior to shipment departure.

Offer validity: all terms of transport (composition of load, number and type of vehicle/s used, number of trips, route...) are at the carrier's discretion. The price agreed upon will not be subject to any change if the shipment should require less trips than originally planned. Our estimates are valid subject to granting of authorizations on part of road owners and concession companies, to road practicability and to obtainment of all required permissions. In any case, our estimates depend on the positive outcome of our inspections. Any restriction regarding access to and exit from loading/unloading facilities as well as the presence of any obstacle in there must be communicated to us in writing, both during quotation phase and at submission of order (otherwise we will take their accessibility for granted). All estimates are subject to the presentation of a technical drawing and/or draft of the materials. Start/end dates and times of transport are meant to be approximate and refer to ordinary traffic and weather conditions. Should the dates settled for the transport be postponed due to reasons outside our control, the transport will be re-scheduled according to our availability. The present offer is not binding and is valid for 30 days.

Covering goods: upon customer's request, the Carrier may consider the possibility to cover goods with suitable sheets according to the types of goods and avoiding damaging the covers themselves. In this respect, if the covering operations are carried out by the Sender using the suitable covers provided by the Carrier, the Sender is liable for – and will be billed for – all damages caused to the covers themselves, after the Carrier has quantified the extent of the damage. Furthermore, the Sender will be charged for any damage (breakings, rips, cuts...) brought to covers due to the type of goods carried and for all damages brought to the goods themselves as a consequence of such breakings, rips, cuts. The Carrier is exempted from liability for damages to the goods arising from the use of open, uncovered vehicles according to art. 17 of the CMR Convention.

Customs formalities in Extra-EU Countries: not included, Your responsibility and at Your expense. Customs operations must be carried out in the departure and arrival facilities. Our Company does not take on any responsibility or burden due to failed remittance, verification and authentication of customs documents.

Pauses after loading / unloading operations: not included, to be agreed (max. 3 hours allowance).

Sizes, weights, technical drawings: our Company does not take on any responsibility, should actual weights and sizes not be in line with those indicated in the order and reserves the possibility to charge customer for all expenses resulting from vehicles taken into custody, failed trips, fines, reissuing of permits and for any other consequent cost. Furthermore, customer shall take care to use empty, fluid-free vehicles so as not to alter their weight and cause pollution and problems to traffic in case of leakage (oils, emulsions, coolants...). In order to obtain transit authorizations, we need to be sent an original declaration of goods' weights and sizes and a technical drawing showing weight distribution, barycentre and necessity to cover goods with sheets.

Timeframe for the obtainment of authorizations / appointment of escort security services: The grant of authorizations requires a minimum of 20 working days, while the appointment of escort security services on part of the Traffic Police requires a minimum of 8 working days. In case of mandatory presence of escort security services and/or technical assistance, the dates of transport will be scheduled according to their availability. Should the competent Institutions prescribe the presence of further vehicles for technical assistance, which cannot be foreseen during order placing, or in case of further prescriptions by the Authorities, all related costs will be charged to the customer.

Terms of payment: to be agreed.

Cancellation: in case of order cancellation and/or suspension on part of the customer, Ferri System s.r.l. reserves to charge the costs incurred up to that time (authorizations, inspections, feasibility studies...) beside 75% of the price agreed. Should customer postpone loading date and communicate this with less than 7 days notice, we reserve to bill 50% of the price agreed.

Acceptance of offer: at order submission, you (the customer) agree to the terms and conditions above.